



AUCKLAND CITY FC

## **ACFC Refund Policy**

ACFC may not refund a registration fee simply because you have changed your mind, or do not like the group or team you are selected to play in.

### **Youth Team Refund Policy**

- A full refund less a \$30 administration fee will be given if for any reason you decide not to play before the season starts.
- If you decide not to play between the start of the season until 30 June, then a 50% refund may be made available if you are not registering to another club in Auckland.
- If you decide not to play after 30 June, no refund will be given.

### **Grassroots/Skills and Academy Training Refund Policy**

- A full refund will be made available in the club is unable to place a player into and academy group at the club.
- A full refund less a \$30 administration fee will be given if for any reason you decide not to play up to two weeks after the programme starts.
- If you decide not to play two weeks into the programmes start date and up to one month after the programme start date, then a 50% refund will be made available.
- If you decide not to play more than one month after the programme has started no refund will be given.

In all instances, the club will use its discretion in the case of an injury preventing a player from playing. The most likely outcome will be a credit on the player's fees for the following season or programme, however a refund will also be considered.